



Connecting globally

QUALITY POLICY

TELE-FONIKA Kable S.A. is one of Europe's largest cable and wire manufacturers. We are a recognised and trusted provider of products to global companies from different sectors, including telecommunications, power, electronics, shipbuilding and mining industries.

The Company's overarching objectives are:

- earning and maintaining customers' trust and satisfaction
- strengthening the Company's market position and image
- compliance with applicable legal provisions
- offering products that ensure the best possible fulfilment of customers' requirements, needs and expectations

Our quality policy is implemented through:

- manufacturing and distribution of products compliant with relevant quality requirements
- fulfilling specific customer requirements, legal requirements and other requirements which the Company has made a commitment to meet
- strengthening the image of the Company as a reliable and punctual supplier that maintains business relationships based on partnership
- seeking and developing new technologies, materials and solutions
- cooperation with suppliers of raw materials meeting our requirements and an appropriate process of qualifying and evaluating them; seeking new or alternative raw materials
- focusing the attention of our personnel on the importance of meeting customer requirements and achieving customer satisfaction
- improving the qualifications and awareness of our personnel so that each employee understands the significance of his or her work and feels responsible for his or her impact on product quality

The Management Board of TELE-FONIKA Kable S.A. undertakes to:

- implement the above principles of the quality policy
- comply with applicable requirements
- provide support in matters related to quality management
- continually improve a Quality Management System compliant with the ISO 9001: 2015 standard

The Management Board of TELE-FONIKA Kable S.A. assures that the policy is communicated, understood, applied and made available to employees and interested parties.

Myślenice, October 28th 2020

Management Board of TELE-FONIKA Kable S.A.